

ALL THINGS OIL SUSSEX LTD – ONLINE TERMS AND CONDITIONS OF SALE

1. General

1.1 These Terms and Conditions apply to all sales made by All Things Oil Sussex Ltd ("we", "us") to the customer ("you").

1.2 Your order, once accepted by us, forms a contract governed by these Terms. Any terms you propose in an order or document will not apply unless we agree in writing.

1.3 These Terms take precedence over any other trading terms. If there's a conflict between our general trading terms and these online terms, these online terms apply.

2. Ordering and Acceptance

2.1 All orders are subject to acceptance. A contract is only formed once we send written confirmation of your order.

2.2 Quotations are valid for 30 days and subject to stock availability.

2.3 You must ensure the details you provide in your order are accurate. We aren't responsible for errors due to incorrect information.

3. Prices

3.1 All prices quoted include standard delivery charges unless otherwise stated.

3.2 Prices may change before your order is accepted, especially if there are significant changes in cost factors beyond our control.

4. Delivery

4.1 Delivery is to the address you provide unless we agree otherwise.

4.2 We aim to deliver by the estimated date but cannot guarantee this. We are not liable for delays caused by events beyond our control (e.g. weather, strikes).

4.3 If you can't accept delivery, or don't provide necessary information, we may charge storage fees and delivery will be considered complete.

5. Ownership and Risk

5.1 Risk passes to you on delivery, but ownership remains with us until we've received full payment.

5.2 Until ownership passes, you must store the goods safely and not resell them without our consent.

5.3 If payment is not made, we reserve the right to recover the goods and enter your premises to do so.

6. Returns and Refunds

6.1 You must inspect goods upon delivery and notify us of any issues within 48 hours.

6.2 If goods are faulty or not as described, we'll replace or refund them. For full details, see our **Refund & Returns Policy** [\[linked\]](#).

7. Liability

7.1 We do not accept liability for indirect or consequential losses (e.g. loss of profit, business disruption).

7.2 Our total liability is limited to the value of the goods supplied.

7.3 You are responsible for ensuring the goods are suitable for your intended use.

8. Payment Terms

8.1 Payment is due at the time of order unless agreed otherwise.

8.2 Late payments may incur interest at 8% per annum or 4% above the Bank of England base rate (whichever is higher).

9. Confidentiality

All business information shared between us is confidential and must not be shared with third parties without written consent.

10. Force Majeure

We are not liable for any failure to meet our obligations due to events outside our reasonable control.

11. Governing Law

These Terms are governed by English law, and any disputes will be dealt with exclusively by the English courts.